

Member Number letter



www.sefcu.com

August 17, 2018

Patroon Creek Corporate Center
700 Patroon Creek Blvd.
Albany, NY 12206-1067
Telephone: 800-727-3328

Cohoes, NY 12047-2022

Dear XXX,

Labor Day is around the corner! Soon you will be able to take advantage of all the products, services, and benefits of being a SEFCU member. **This letter contains important information about the conversion of your HEFCU account, so please keep it in a safe place for reference throughout the coming months.**

Your New SEFCU Member Number: XXXXXX
SEFCU's Routing Number: 221373383

Establishing Online Banking

You will need your new SEFCU member number when you **register on or after September 4** for SEFCU OnLine, SEFCU's online banking service. If you currently use HEFCU's online banking, you will receive special instructions on how to enroll in SEFCU OnLine. SEFCU staff are prepared to help you every step of the way. Remember, HEFCU Online Banking will be **unavailable for transactions after Friday, August 31.**

Using HEFCU Checks

Your existing HEFCU checks will be honored only if presented for payment by November 15. In late September, all HEFCU members with a checking account will receive an initial supply of 100 free SEFCU checks printed with your new account information. Upon receipt, please begin using your new SEFCU checks and shred any remaining HEFCU checks.

Payroll and Automatic Payments

If you have electronic deposits and/or payments set up through automated clearinghouse (ACH), including payroll deposits or withdrawals (such as insurance premiums or gym membership dues), these transactions will continue to be honored using your HEFCU account information until **November 15.** You must update the information on file with your billers and/or payroll office with your new SEFCU account information by this date or future deposits may not be accepted and payments may be returned unpaid.

To allow us to convert your HEFCU account to a SEFCU account, HEFCU branches will close at 2 p.m. on Friday, August 31, and will reopen on Tuesday, September 4, as SEFCU branches.

Again, welcome to the SEFCU family! If you have any questions, please contact our dedicated HEFCU merger phone line at 518-451-2864.

Sincerely,

A handwritten signature in black ink, appearing to read "Gary Young", written in a cursive style.

Gary Young
Chief Member Experience Officer