

Information for members with P.O. Boxes

September 17, 2018

First Name Last Name
Address
City, State Zip

**Action required:
Please provide your
residential address to
SEFCU**

Dear First Name,

Congratulations! Your HEFCU account was successfully converted to SEFCU and we look forward to serving your financial needs.

As part of the merger process, all accounts have been reviewed and your account has been identified as having only a Post Office Box on file at the time of conversion. We understand you may prefer to have mail sent to the Post Office Box, however SEFCU is required by federal regulation to obtain a residential street address for all credit union members. Rest assured we will continue to send all mail to the Post Office Box on file.

To provide your residential address please visit any SEFCU branch or call the Member Solutions Center at 518-451-2864 no later than October 15, 2018 so we can update your account. If you have already provided a residential address, you may disregard this notice.

Sincerely,

A handwritten signature in black ink, appearing to read "Gary Young". The signature is fluid and cursive, with the first name "Gary" and last name "Young" clearly distinguishable.

Gary Young
Chief Member Experience Officer