

Important Dates and Actions

In order to upgrade our system, some services will be unavailable beginning the evening of Friday, February 15 through Monday, February 18. See below to learn what is affected and view the extended Member Solutions Center hours during and surrounding the upgrade.

Dates	Services	Availability
Thursday, February 14 at 4 p.m.	Telephone loan payments from other financial institutions	Unavailable.
Beginning at 4 p.m. on Friday, February 15	Mobile Deposit	Unavailable.
Beginning at 6 p.m. on Friday, February 15, through Monday, February 18	All Branch Offices	Closed.
	Online Banking, Bill Pay, Mobile App, and Automated Telephone Banking (DIAL)	Unavailable. Bills scheduled by February 15 at 6 p.m. will still be paid.
	Mastercard® Debit Card	Available with cash access. Balance inquiry at ATM unavailable.
	Mastercard Credit Cards	Available as usual.
	Account Balances, Transaction Histories, and Text Banking	Unavailable.
Beginning Tuesday, February 19	SEFCU services will resume and branches will reopen.	

Extended Member Solutions Center Hours

Friday

February 15

8 a.m. – 8 p.m.

Saturday – Monday

February 16 – February 18 (Presidents' Day)

8 a.m. – 4 p.m.

Tuesday – Friday

February 19 – February 22

7 a.m. – 8 p.m.

Saturday – Sunday

February 23 – February 24

8 a.m. – 4 p.m.

Monday – Friday

February 25 – March 1

7 a.m. – 8 p.m.

Saturday

March 2

8 a.m. – 4 p.m.

Monday – Friday

March 4 – March 8

7 a.m. – 8 p.m.

Saturday

March 9

8 a.m. – 4 p.m.

Call 877-820-2370 (toll-free) or 518-451-2864